

## BorderNET Satellite Application

If you have any problems or queries, please call BorderNET  
1300 730 302

Title:  Mr  Mrs  Ms  Miss

Surname: \_\_\_\_\_

Given Name(s): \_\_\_\_\_

Business Name: \_\_\_\_\_  GST Exempt

ABN: \_\_\_\_\_ No. of full time employees \_\_\_\_\_

Physical location to be installed

\_\_\_\_\_

\_\_\_\_\_

Postal Address: *if different to install address*

\_\_\_\_\_

\_\_\_\_\_

Phone(Hm) ( \_\_ ) \_\_\_\_\_ Phone (Wk) ( \_\_ ) \_\_\_\_\_

Mobile: \_\_\_\_\_ Fax ( \_\_ ) \_\_\_\_\_

Existing email address: \_\_\_\_\_

### Username Options

The username you choose will also become your default email address <username>@bordnet.com.au. Feel free to add more username options in case the first is taken.

Username: \_\_\_\_\_ Password: \_\_\_\_\_

**IS THERE A REPOINT OR MAINTENANCE REQUIRED?**  Yes  No

If yes please detail: \_\_\_\_\_

**Note:** Your computer will need to be running a current operating system of at least windows 2000 and also have a working Ethernet (network) port.

This offer is made possible with support from the Australian Government's Australian Broadband Guarantee. For information on the Australian Broadband Guarantee program, call 1800 883 488 or visit [www.dbcde.gov.au/abg](http://www.dbcde.gov.au/abg)

Plans	Speed	Allowance	Excess (per MB)	Cost/ month
	Down/ Up (kbps)	Peak/OffPeak (MB)		
<input type="checkbox"/> Connect-Me 1500	1024/128	1500/2000	\$0.02	\$29.95
<input type="checkbox"/> Connect-Me 2000	1024/128	2000/3000	\$0.02	\$39.95
<input type="checkbox"/> Connect-Me 2000 OD	Overdrive/256	2000/3000	\$0.02	\$55.00
<input type="checkbox"/> Connect 3000	1024/256	3000 Total	\$0.02	\$59.00
<input type="checkbox"/> Connect 5000	1024/256	5000 Total	\$0.02	\$89.00
<input type="checkbox"/> Connect-Me 1000S	512/128	1000/3000	Shaped	\$29.95
<input type="checkbox"/> Connect-Me 2000S	512/128	2000/3000	Shaped	\$39.95
<input type="checkbox"/> Connect-Me 3000S	1024/256	3000/4000	Shaped	\$63.00
<input type="checkbox"/> Overdrive 2000	Overdrive/256	2000/4000	Shaped	\$49.95
<input type="checkbox"/> Overdrive 3000	Overdrive/256	3000/5000	Shaped	\$79.00
<input type="checkbox"/> Overdrive 5000	Overdrive/256	5000/8000	Shaped	\$99.00
<input type="checkbox"/> Overdrive 8000	Overdrive/256	8000/10000	Shaped	\$149.00

Tick to Get first **50% off** the cost per month for first 6 months on a 12 month contract. Leave blank for standard 6 month and contract.

**Referrer's BorderNET Email:** *If someone recommended BorderNET to you, please insert their details above to enable us to recognise their effort.*

\_\_\_\_\_

### Things you need to know:

1. All prices stated include GST and are for new customers only.
2. Overdrive download speed is without restriction; speeds achieved may vary according to location/time of day. Maximum burst speeds: 1024Kbps up to 6Mbps (maximum speed on the IPSTAR equipment up to 1024kbps)
3. Shaped plans are not charged excess but instead speed limited to 64kbps download when data limit is reached.
4. Peak times are 10am to 12am Off-peak times are from 12am to 10am AEST

### Agreement

By signing below you hereby:

1. Request and agree to Bordernet Pty Ltd supplying the Service detailed in this Application in accordance with the BorderNET Contract Conditions a copy of which you have been provided and the BorderNET Internet Standard Terms & Conditions available from <http://terms.bordnet.com.au>
2. Certify that the details provided are true and correct and that you are authorized to make this Application;

Signature \_\_\_\_\_ Date: \_\_\_\_\_

Please fax , scan to email or post this application to:

**Bordnet Internet PO Box 7076, Richmond Victoria, 3121**

**Via Fax:** 03 9077 9690 **Via Email:** nbn@bordnet.com.au

## Credit Card Deduction Authority

I/We hereby authorise BorderNET Internet Pty Ltd to deduct charges for services from the following Credit Card and in doing so accept the Terms and Conditions stated from BorderNET Internet Pty Ltd.

I/We confirm that I/we are the authorised and stated cardholder and over 18 years of age at the time of this authority being provided. (Terms and Conditions available from the BorderNET Website: [www.bordernet.com.au](http://www.bordernet.com.au) – click on Terms and Conditions at the bottom of the page, or: <http://terms.bordernet.com.au>.)

Name: \_\_\_\_\_

BorderNET Account Number: \_\_\_\_\_

Card Type: (Please Circle)      VISA              MASTERCARD              AMERICAN EXPRESS

Card Holder Name: \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



1300 730 302

Fax: (03) 9077 9690

PO Box 33204  
Domain LPO,  
Melbourne VIC 3004

## Direct Debit Authority

### Customer Details

Customer Name: \_\_\_\_\_ BorderNET Account Number: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Town/Suburb: \_\_\_\_\_ Post Code: \_\_\_\_\_

### Bank Details

Bank Name: \_\_\_\_\_ Bank Address: \_\_\_\_\_

Town/Suburb: \_\_\_\_\_ Post Code: \_\_\_\_\_

**I/We hereby authorise BorderNET Internet Pty Ltd A.B.N 91 103 155 693 with user ID Number 049295, to arrange for funds to be debited from my/our account, held with the Financial Institution identified above, as described in the schedule below.**

### The Schedule

Account held in the name(s) of: \_\_\_\_\_

Financial Institution BSB: \_\_\_\_\_ Account Number: \_\_\_\_\_

(Please check that your nominated account will facilitate Direct Debiting)

Direct Debit Service Agreement As  
At the 20th of May 2005

Bordernet Pty Ltd (the 'Debit User') will debit the BSB/Account nominated in The Schedule of this Direct Debit Request as specified.

The Debit User will give not less than 14 days written notice to the customer should it propose to vary the arrangements of this Direct Debit Request.

The customer(s) may request the Debit User to defer or alter the payment amount specified in the Schedule of this Direct Debit Request.

Customer(s) wishing to vary the drawing account details specified in The Schedule of this Direct Debit Request must provide signed authority for such changes to be effected.

In compliance with the Industry's Direct Debit Claims Process, the Debit User will assist customer(s) disputing any payment amount drawn on the nominated BSB/Account in The Schedule of this Direct Debit Request. The Debit User will endeavor to resolve this matter within the Industry agreed timeframes. Customer(s) may contact their Financial Institution to arrange a 'Direct Debit System Claim Form' form to initiate the process.

The Debit User advises that some Financial Institution accounts do not facilitate direct debits and as such the customer(s) must check with their Financial Institution to ensure the account nominated in The Schedule of this Direct Debit Request enables direct debiting.

It is the customer(s) responsibility to ensure at all times there is sufficient cleared funds available, at the due date of the debit drawing, to enable payment from the BSC/Account as nominated in The Schedule of this Direct Debit Request. If an auto debit is rejected a \$22.00 dishonour lee will be charged.

The Debit User advises the debit drawing will be made on the agreed due date as nominated by invoices, on the day an account is activated or by mailed billing advice. When the due date is a closed business day, the Debit User will initiate the debit drawing on the next open business date. Customer(s) may direct processing inquiries to their Financial Institution.

A closed business day is defined as any calendar day on which the customer(s) Financial Institution is not open for direct debit processing. That is

Weekends  
Public Holiday - State  
Public Holiday - National

Where an unpaid debit item is returned by the customer(s) Financial Institution, the Debit User will require payment in some other form and may charge you interest on the unpaid amount and any administration costs incurred from the Debit User's Bank.

Customer(s) who wish to cancel this Direct Debit Request must notify the Debit User in writing not less than 7 days before the next scheduled debit drawing to the 'Accounts Manager, Bordermet Internet Pty Ltd, PO BOX 33204 Domain LPO, Melbourne VIC 3004 or by Fax to (03) 9077 9690. The Customer may also request a cancellation of the Direct Debit Request by contacting their Financial Institution.

The Debit User requests the customer(s) to direct all inquires, disputes requests for payment changes or cancellation directly to the Debit User.

The Debit User agrees to keep confidential all customer(s) records and account details contained in The Schedule of this Direct Debit Request unless authorised to release such information pursuant to a debit item dispute or similar event where the customer(s) has provided prior consent to do so.

**I have read and understood the 'Service Agreement' and acknowledge and agree to it. I/We request this arrangement remain in force in accordance with The Schedule described above and in compliance with the 'Service Agreement.'**

Customer(s) Signature: \_\_\_\_\_ Date: \_\_\_\_\_