



Australia's
broadband
network
bring it on

An introduction to the nbn™ network

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1

What is Australia's nbn™ network?

The **nbn™** network is Australia's exciting new landline phone and internet network. It's currently rolling out across Australia, and is designed to give everyone access to fast and reliable internet, no matter where you live.*

Get ready to experience the difference



Watch content from across the world without the constant buffering



Connect with your loved ones overseas via video calls that don't constantly drop out



Play games with far away friends over a fast connection



Learn via educational tools over a fast, reliable network

What is going to happen? >



*Your experience, including the speeds actually achieved over the **nbn™** network, depends on the technology over which services are delivered to your premises and some factors outside our control (like your equipment quality, signal quality, software, broadband plans and how your service provider designs its network).



2

What is going to happen?

The **nbn**[™] network will replace most of the existing landline phone and internet network.*



Phone

You will need to switch your affected landline phone to the **nbn**[™] network to keep it working.



Internet

You will need to switch your affected landline internet to the **nbn**[™] network to keep your services working.

How to switch to the **nbn**[™] network >

*Services provided over the **nbn**[™] network will be replacing phone and internet services provided over most of the existing landline networks, including copper and the majority of HFC networks within the fixed line footprint. Services provided over existing fibre networks (including in-building, health and education networks) and some special and business services may not be affected. To find out if your services will be affected, please contact your current phone or internet provider. The switch off date is subject to change. For more information, visit nbn.com.au/switchoff or call 1800 687 626.



3

How to switch to the **nbn**[™] network

Once the **nbn**[™] network is available in your area, you will need to contact a phone or internet provider. They'll do the rest for you, including:

- Helping you choose a plan that suits your needs
- Arranging for the **nbn**[™] supplied equipment to be installed in your home
- Telling you if there are any other fees for services not included in your free standard installation, such as additional wiring
- Providing you with support once you're connected to the **nbn**[™] network

What else is affected? >

What else is affected?

If you have any of the following devices, you'll need to contact your equipment provider and find out if your service will work over the **nbn**™ network.



Medical alarm, autodialler or emergency call button



Fax machine or TTY device



Monitored fire or security alarm



EFTPOS and ATMs



Lift emergency phone



Questions to ask your provider

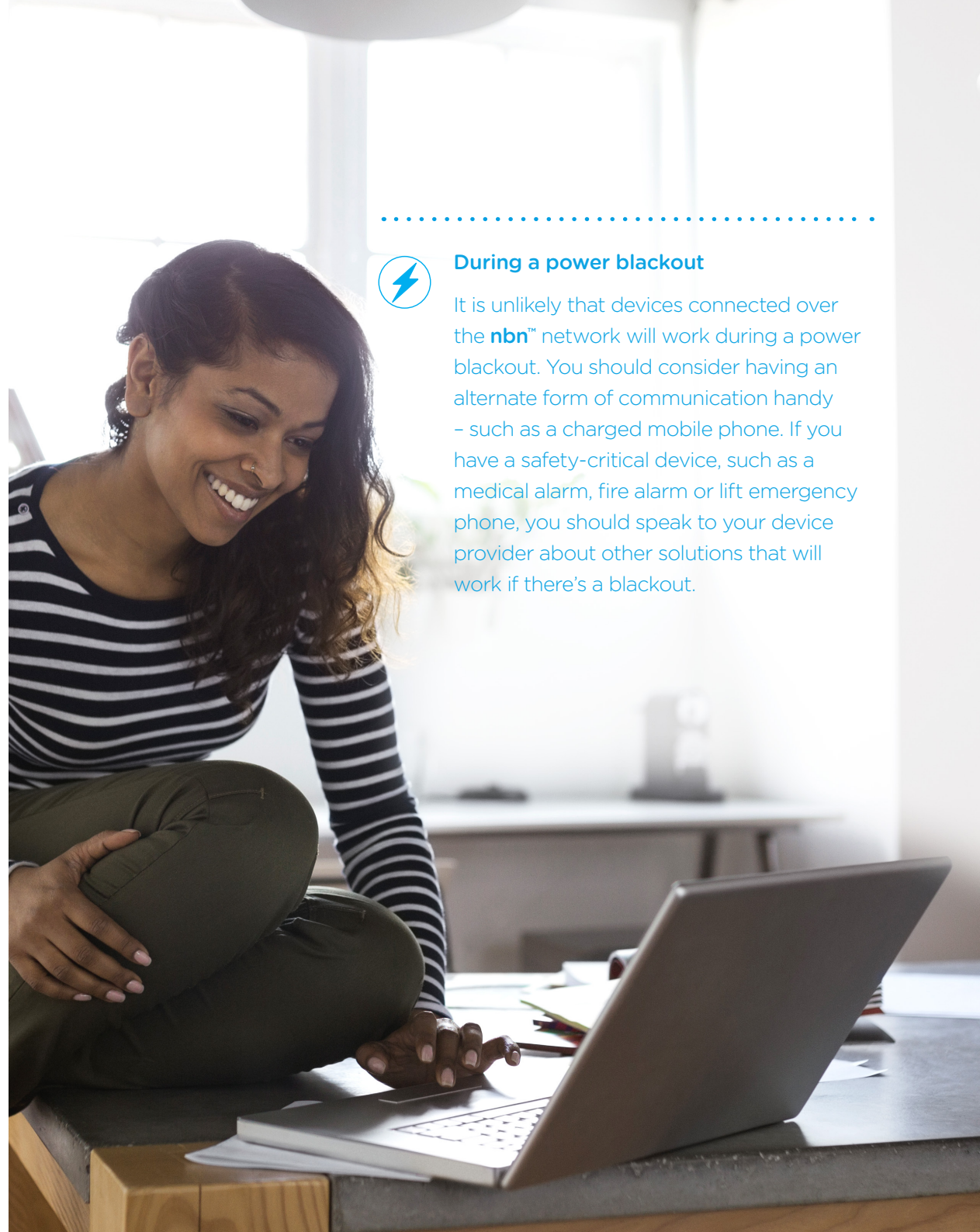
- Will my equipment work over the **nbn**™ network?
- What alternatives are there to using a landline connection?
- Will my equipment work during a power blackout when connected to the **nbn**™ network?

What you need to do next >



During a power blackout

It is unlikely that devices connected over the **nbn**™ network will work during a power blackout. You should consider having an alternate form of communication handy – such as a charged mobile phone. If you have a safety-critical device, such as a medical alarm, fire alarm or lift emergency phone, you should speak to your device provider about other solutions that will work if there's a blackout.



What you need to do next

Contact the Translating and Interpreting Service on 131 450 to find out if you can switch to the **nbn**[™] network.

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If you're ready to switch

Contact a phone or internet provider and ask about switching your phone and/or internet to the **nbn**[™] network.