Sky Muster™ Satellite connections made easy





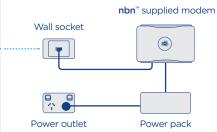


What is a Sky Muster™ Satellite connection?

- A Sky Muster[™] connection is used for connecting some remote and rural locations to the nbn[™] network.
- A satellite dish is installed on the premises and receives the nbn[™] network signal from the Sky Muster[™] satellite.

What equipment will you need?

- Connection includes the installation of an nbn™ Sky Muster™ satellite dish outside your premises, power pack and an nbn™ supplied modem installed indoors.
- You should check with your internet provider whether you require additional equipment such as a router to access the internet.
- **nbn** doesn't currently charge you for a standard Sky Muster™ satellite installation.
- Ask your internet provider if there are any additional fees.





How to connect

- Order a plan over the nbn™ network from a Sky Muster™ provider. For a list of providers visit nbn.com.au/skymuster
- An nbn[™] installer will contact you to arrange a connection date.
- Someone over the age of 18 needs to be home on the day of your connection.

Note: **nbn** is a wholesaler. This means you can't purchase your phone or internet from **nbn**.

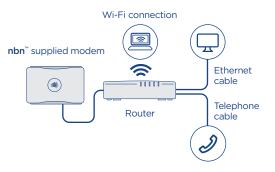




What happens after installation?

- Once active, connect to the nbn[™] network using your provider's router and the instructions supplied by your provider.
- If required, connect your home phone and other devices to your router.

Note: Connecting to Sky Muster[™] does not impact your copper landline phone service.



What if you have problems after connecting?

Contact your internet provider

Want to know when you can switch?

See when your home is ready to connect to the **nbn**[™] network at **nbn.com.au**